

Existing and planned measures on the promotion of racial equality

University Grants Committee Secretariat

The University Grants Committee (UGC) is the non-statutory body which advises the Hong Kong Special Administrative Region Government on the funding and strategic development of higher education in Hong Kong. In this role, the UGC Secretariat works with Universities, the Administration and the Community to promote excellence in the higher education sector, with a view to establishing Hong Kong as the education hub of the region and to nurturing high quality people to promote the economic and social development of Hong Kong. The UGC Secretariat attaches great importance to ensure equal access to the information by all members of the public, regardless of their racial background.

Services Concerned

- UGC provides advisory services and support to the Hong Kong Special Administrative Region Government and the UGC-funded universities on the funding and strategic development of higher education in Hong Kong.

Existing Measures

- Translation service will be engaged for handling the enquiries from people of diverse race.
- Staff serving at the service counter are aware of the language services policies as well as the prescribed work procedures in introducing language services available to visitors in need.

Assessment of Future Work

- The UGC Secretariat will continue to review our services from time to time, with a view to meeting the needs of people of diverse race.
- Feedback / suggestions from staff and members of the public will continue to be considered for continuous improvement of the services provided.

- For continuous assessment and improvement of service delivery, data and information on use of services by people of diverse race will continue to be collected and provided to the relevant policy bureau for reference.
- Additional Measures Taken/To Be Taken
- The UGC Secretariat has arranged training for staff serving at the reception counter to enhance their awareness of, and sensitivity to, racial equality, and will continue to do so.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Mr. Edmund Chiu, Senior Executive Officer (Administration) via the following channels -

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